



Director, Mental Health Hospital Information System (HIS) Cluster Full Time Position

WHO WE ARE:

Ontario Shores Centre for Mental Health Sciences (Ontario Shores) is a public hospital that provides inpatient, outpatient and consultation services for people with complex mental illness. Our patients benefit from a recovery-oriented environment of care built on compassion, inspiration and hope. We engage in research, education and advocacy initiatives to advance the mental health care system and are proud to work with partners across the continuum of care. If you thrive on innovation and positive change, and share our vision of Recovering Best Health, Nurturing Hope and Inspiring Discovery, Ontario Shores is the place for you.

Waypoint Centre for Mental Health Care is an internationally recognized psychiatric hospital and forensic mental health research facility located on the beautiful shores of Georgian Bay in the Town of Penetanguishene. We provide an extensive range of both acute and longer term psychiatric inpatient and outpatient services to Simcoe County, Muskoka, part of Dufferin County and the southern portion of Parry Sound. In addition, Waypoint provides the province's only high secure forensic mental health program for clients served by both the mental health and justice systems. The hospital is recognized for the provision of exceptional care to those most needing mental health services and for its contributions to the understanding of mental illness.

POSITION DESCRIPTION:

Reporting to the **Vice President Professional Practice, HR, Research, CNE -Ontario Shores and the Vice President, Quality & Professional Practice-Waypoint** and any future partners, the Director, Mental Health Hospital Information System (HIS) Cluster will lead and manage the collaborative partnership between all stakeholders including Ontario Shores and Waypoint, and any future partners (possibly the Royal Ottawa Health Care Group).

The position will manage the ongoing shared Electronic Health Record (EHR) environment operations, as well as the application Service level goals, shared resourcing and ongoing delivery between multiple sites.

Note: Location Flexible - Ontario Shores, Waypoint or The Royal.

Key Responsibilities

- Support the HIS Cluster governance structure; collaborate with partner hospital leaders to advance the Operating Model of the Partnership.
- Develop, lead and execute strategies that drive HIS Cluster service performance; advance initiatives that facilitate innovation, efficiency and sustainable performance in a complex multi-hospital/site environment.

- Lead the development, implementation and monitoring of the Cluster's annual operating plan consistent with plans and priorities; manage collaborative procurement.
- Provide leadership and advice to Cluster Directors/Managers; lead vendor management; develop and maintain strong customer service standards and relations.
- In collaboration with Professional Practice leaders, support efforts to drive clinical standards/standardization through the HIS solution
- Develop and implement Cluster policies and procedures to support the Partnership, change control, as well as best practice, legislative and professional requirements, including reporting and compliance.
- Facilitate team building and conflict resolution; develop and maintain positive labour relations.
- Monitor performance, promote and implement Continuous Quality Improvement principles and practices; support and encourage initiatives which maintain and promote professional standards and practices; champion change initiatives to meet Partnership goals and objectives;
- Communicate effectively with Cluster leaders, as well as external partners including EHR partners, vendors, Ministry, LHIN and other hospital colleagues to ensure that services are delivered consistent with legislative requirements and best practices.
- Perform cross-functional and other duties, as assigned and/or requested.
- Willingness to travel between Partner sites.

QUALIFICATIONS REQUIRED & PREFERRED

- Appropriate academic preparation with preference given to those with a Master's degree
- Master's degree in business administration or health administration preferred
- PMP preferred
- Minimum 10 to 15 years of progressively responsible information system/informatics leadership experience preferably in a hospital or health care setting
- Health informatics experience an asset
- MEDITECH knowledge preferred
- Demonstrates strong leadership, supervision and management of teams, fostering a respectful, motivating and supportive environment. Possesses strong facilitation skills
- Inspires a shared vision and aligns performance goals and objectives for team and individuals to ensure match with strategy while maintaining group cohesiveness, motivation, commitment and effectiveness
- Demonstrable expertise with project management techniques, principles and methodologies and ability to coach team members on these skills
- Utilizes initiative, vision, independent thinking and creative problem-solving abilities to implement project plans and realize project completion
- Applies superior conflict management skills and expertise to persuade and negotiate effective resolution of issues/disputes.
- Fosters collaboration and effective working relationships with stakeholders that promote cooperative goals and contribute to an atmosphere of trust and mutual respect.
- Proven ability to manage in a complex environment
- Results oriented work ethic to work independently as well as be part of a team to accomplish goals and objectives and deliver quality, consistent and timely results
- Proven ability to embrace change and make logical future focused decisions
- Excellent communication, interpersonal, organizational and relationship management skills

- Excellent facilitation, problem solving and analytical skills as well as the ability to lead, coach and mentor others
- Proven experience in interfacing with external bodies
- Uses sound business acumen to manage the fiscal resources of assigned projects/services in a manner that is financially responsible and consistent with overall goals of the partnership.
- Models and promotes core ethical practice, organizations' values, and reflects an optimistic and positive attitude

Title: Director, Mental Health (HIS) Cluster

Closing Date: October 26, 2017

Kindly forward your cover letter and resume, before the closing date by using the link below

<https://ontarioshores.mua.hrdepartment.com/hr/ats/JobSearch/viewAll>

Personal information you provide to Ontario Shores Centre for Mental Health Sciences (Ontario Shores) is collected pursuant to the Public Hospitals Act R.S.O 1990, c. P.40. It will be used for the purpose of determining eligibility for employment. At all times it will be treated in accordance with the provisions of the Freedom of Information and Protection of Privacy Act. If you have questions about the collection of your personal information, please refer to the Privacy & Access pages on the Ontario Shores website or contact the Leader, Privacy & Access at 700 Gordon St. Whitby, ON L1N 5S9; 905-430-4055 ext. 6712. Upon request, individual accommodation can be provided to applicants who meet the required qualifications outlined in the job descriptions, and have been invited for an interview. For questions and concerns, please contact Human Resources at 905.430.4055 ext. 6191.