

FREQUENTLY ASKED QUESTIONS FOR VISITORS

Starting July 29, 2020, Waypoint will be welcoming back visitors through appointments booked with each inpatient unit. There are a number of safety protocols put in place to support the health and safety of everyone at the hospital. See [Information for Visitors - Keeping Everyone Safe](#).

Can we visit off the unit?

All visits at this time will occur on the unit in a designated area to ensure we are following safety protocols.

Why are you limiting visits?

At this point, we are trying to be respectful and allow time for each patient to have visits with their loved ones. The current schedule will allow our team time to thoroughly clean the designated visiting area after each visit. Virtual visits are still available with loved ones.

Can I wear my own mask?

No, all visitors will be provided with a procedural mask at the hospital screening area to ensure we meet consistent standards around safety.

Can more than one person be part of the visit?

At this time we are only allowing one visitor per visit.

Where can I get tested for COVID-19?

The COVID-19 Midland Assessment Centre is by appointment only. Call the assessment centre booking desk at 705.529.1025, 7 days a week from 8 a.m. to 8 p.m. to book an appointment. You can also visit <https://covid-19.ontario.ca/>, or contact your local health unit or testing centre.