




### About Video Visits

Using the Ontario Telemedicine Network (OTN), video visits enable patients and clients to stay connected with their family and external supports while at Waypoint. The healthcare provider will send you an email invitation to join your video visit from your personal computer or mobile device. Please check your system or device ahead of time.

You can request a video visit by contacting the care team, or by emailing  
 telemedicine@waypointcentre.ca

#### Technical Eligibility Checklist

	Stable internet connection (minimum 5mbps download, 1mbps upload)
	Device for video calls <ul style="list-style-type: none"> <li>• PC, laptop, or Mac computer with camera, microphone, and speaker (or headphones)</li> <li>• iPhone or iPad</li> <li>• Android smartphone or tablet</li> </ul>
	Email address and access to emails

#### Privacy & Security

The OTN connection is encrypted, and will be private and confidential. It can only be seen and heard by you and the other participants, and it cannot be recorded. Your contact information, and the patient's health information are kept secure. The care provider, the patient, or yourself can choose to end the eVisit at anytime.

#### Have questions?

Go to: [otn.ca/video-evisit-help](http://otn.ca/video-evisit-help)

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